



Job Description: Junior Customer Success Manager – Internship or part-time

Full-time Intern or part-time alongside studies

Location: Stockholm

Fundrella is offering a 6-12 month internship (full-time or part-time) with the ambition of becoming a permanent employee

Opportunity for a Graduate to kick-start their career with a fast-moving and growing company in the Fintech space. They will be part of a growing Sales team and work alongside the founder and CEO, fellow sales representatives and IT specialists building an innovative digital fund reporting platform used by Asset Managers and Fund Investors.

Are you the one?

Are you completing or have you recently completed a BA or MA university degree, within Business, Economics, Marketing, IT, Computer Science or other relevant field?

Are you quick to grasp new concepts, have a strong eye for detail and are you a confident communicator? In that case, we would love to meet you for an introduction.

In the position, you will:

- Work closely with CEO and Sales with the objective to grow and learn in order to gradually be able to work independently by taking over larger responsibilities
- Work closely with customers (global and local fund management companies) to ensure smooth customer onboarding
- Raise customer issues and provide swift solutions
- Feed customer feedback to our programmers so that we can continuously develop
- Generate knowledge on market development/customer needs and competitor activities
- Develop support material to safeguard highest possible customer satisfaction
- Develop expert knowledge of the platform and understand client needs
- Be self-motivated and able to work independently

The role is offered as an initial 6-12 month internship. After this period the role could transition to permanent if we have found a match. We can also offer part-time hours to make room for remaining studies.

Please send your CV to wava.bodin@fundrella.com